



Volvo Car U.S. LLC: Statement on Reconditioned Parts

Reconditioned Parts Utilization: Volvo Car USA does not approve of the use of reconditioned replacement parts. All the parts in a Volvo vehicle are responsible for specific functions. Genuine Volvo parts have been optimized for safety, structural integrity and fit. Reconditioned parts are not subjected to the same testing and requirements and may not be reconditioned/remanufactured to the same standards. Thus, aftermarket parts may compromise the vehicle's performance and safety, placing passengers at risk. Reconditioned Parts are also not traceable should a recall occur in the future.

It is not possible to visibly determine the extent of damage to a part prior to reconditioning. Volvo Cars has specific repair methods and allowances to ensure that parts which directly effect safety and performance will perform in the same manner as they would at the time of manufacturing and assembly. Not abiding by the repair guidelines can compromise systems.

Third party or non-Volvo components may lead to system or component errors which can have an adverse effect on collision avoidance systems & occupant safety.

Using only genuine Volvo parts will help ensure vehicle safety, performance and residual value.

Volvo genuine parts are designed and manufactured to exacting specifications to help maximize safety, performance and reliability.

All Volvo exterior paneling, glass, unibody components, drivetrain, electronics, suspension SRS and steering components are essential to safe control of the vehicle. These parts are designed to work with other vehicle components to help keep occupants safe in an accident.

In the event of a collision, Volvo Car USA recommends that all repairs are performed by a Volvo Certified Technician through a Volvo Certified Collision Center using only genuine Volvo Car parts.

Always refer to Volvo Information and Diagnostics for Aftersales (VIDA) for the latest technical guidelines.