



Volkswagen Collision Repair Standards Position Statement

Supplemental Restraint System Wiring Harnesses Applicable to All Volkswagen Models

To promote and maintain its rigorous standards of quality and safety, Volkswagen of America, Inc., an operating unit of Volkswagen Group of America, Inc. (VWoA), provides collision repair centers with critical information pertaining to collision repair and parts replacement on Volkswagen vehicles.

Damaged Supplemental Restraint System (SRS) wiring or wiring connectors require replacement of the wiring harness. It is necessary to follow all precautions and replacement procedures found in the Volkswagen model-specific repair manual for SRS wiring and wiring components.

Any SRS wiring, wiring connectors, or wiring harnesses near the area of collision damage should be thoroughly examined.

Volkswagen approves only repairs made with Genuine Volkswagen Parts.

Aftermarket, salvage, or remanufactured SRS airbag system parts do not meet the exacting specifications of Genuine Volkswagen Parts and therefore are not an acceptable method of repair on any Volkswagen vehicle. These parts may depreciate the value of the vehicle and/or put the vehicle occupants at risk.

Aftermarket, salvage, and remanufactured parts or failure of another Volkswagen part caused by the installation or improper performance of an aftermarket, salvage, or remanufactured part is not covered under Volkswagen's New Vehicle Limited Warranty.

[Continued on next page](#)

Official VW Repair Procedures

All vehicle repairs should be made following VW repair procedures obtained directly from erWin (erwin.vw.com) or ElsaPro (for VW dealers).

erWin and ElsaPro are online applications that contain the most up-to-date VW repair and service information developed and provided by Volkswagen Group of America.

Using VW Repair Procedures

Departure from VW instructions provided in erWin or ElsaPro, including alternate repair methods or the use of substitute components, risks compromising crash safety.

Failure to follow these instructions may adversely affect structural integrity and crash safety performance, which could result in serious personal injury to vehicle occupants in a crash.

Parts

Recycled, salvaged, aftermarket, and reconditioned parts (including body parts, wheels, and safety restraint components) are not authorized by VWoA.

Contact

VWCollision@vw.com

NOTE: Do NOT attempt to repair the SRS wiring system or related components on any Volkswagen vehicle unless otherwise stated in VWoA repair procedures. Replace any damaged or bent SRS components with Genuine Volkswagen Parts. Some fasteners and clips are non-reusable; refer to the Volkswagen repair manual (erWin or ElsaPro) for more information.